

ALAMANCE COUNTY TRANSPORTATION ADVISORY BOARD MEETING

08/13/2026 12:00 Noon

AGENDA

Join in person or by: Microsoft Team (link to be provided by Michelle)

- 1) WELCOME – Introductions
- 2) Review and Approval of 5/14/26 TAB Meeting Minutes
- 3) ACTA Updates – Peter Murphy
 - Draft Allocation Funding Map - BGMPO
 - Micro-transit
- 4) ACTA Outreach – Catherine Walker
 - Website / Social Media
 - Public Outreach
- 5) ACTA – Operations – Andrew Reichl
- 6) TAB Committee “Round the Table” Discussions
 - Any unmet needs for public transportation
 - Any improvements to public transportation that should be reviewed by the ACTA Board
 - Feedback from the community regarding ACTA services
 - Population segments transportation needs (veterans, others).
 - Transit Agencies - Coordination efforts
 - Promoting the use of public transportation
- 7) Next Meeting: Thursday, November 12, 2026
- 8) Adjournment

ALAMANCE COUNTY TRANSPORTATION AUTHORITY

TRANSPORTATION ADVISORY BOARD MEETING – MINUTES 05/14/2026

The ACTA Transportation Advisory Board met Thursday, May 14, 2026, at 12 noon in person and by teleconference. Those in attendance were:

Tony Foriest – General Public
Michelle Jacobo – ACTA
Peter Murphy – ACTA
Andy Reichl – ACTA
Justin Snyder – ACC

Jamie Hatfield – Alam Co. Soc Serv
David Morris – PART
Vickie Payne – Vocational Rehab
Catherine Walker – ACTA
Barbara Clayton – Alamance Elder Care

Those unable to attend: Ruth Pruitt – Vocational Rehab
Brittany Bradsher – Kernodle Senior Center
Patrick Harman – Hayden-Harman Foundation

The meeting was called to order by Peter Murphy. The minutes from February 12, 2026, meeting were approved by motion introduced by David Morris and seconded by Justin Snyder. The motion passed unanimously.

Executive Director Peter Murphy provided the following ACTA highlights:

- Operational Metrics – During the months of March and April, ACTA exceeded pre-Covid trip volumes and has projected trip volume to increase from 60,000 to 80,000 per year, after experiencing a 16% increase from last year. ACTA was closed for two days at the end of January; 2 days at the beginning of February; and had 2 days with delayed openings due to inclement weather. The rider increase has been contributed to the new scheduling software, new Microtransit zones, and more outreach throughout the county.
- Municipal Funding – Mebane, Elon and Alamance County Municipalities have for many years contributed funding to ACTA in helping to transport residents in those areas. Last year, Haw River and Green Level started contributing. This year, for the 1st time, the City of Graham approved funding for ACTA with a unanimous vote. The funding from these Municipalities helps with combined FTA funding.
- Microtransit Update –October 1st, 100 people have signed up with Microtransit service and there have been 253 trips since the start date of the service. ACTA began charging for this premium service in mid-March and experienced a 50% decrease in same-day microtransit ridership. At a recent meeting, NCDOT and ITRE discussed rider incentives including potential fare-free Microtransit options, adding hours and/or increasing the zones. Discussion was had among the TAB members regarding whether to go fare-free or possibly expanding Microtransit's territory to include more of Graham and Mebane areas, since there was additional funding for Microtransit. TAB members agreed that it would be better to expand the territory instead of going back to fare-free trips. It was also recommended to change all microtransit fares to \$2.00/trip for zone-to-zone instead of the current \$5.00/trip. This recommendation will be brought before the ACTA Board members due to meet on Tuesday, May 19, 2026.
- Regular service trips will remain fare-free through December 31, 2026.
- Vickie Payne with Vocational Rehab inquired if the increased gas prices had any impact on the ridership. ACTA operates on propane and gas, with propane being the primary fuel and propane has not had as much increase in price. If the propane runs out before the driver's shift ends, then

the bus will switch to gas automatically. It was further noted that increased fuel costs for individuals may have contributed to increased ridership.

- Alamance Chamber of Commerce had a networking meeting Tuesday, May 12, 2026, which Peter attended. There were representatives from North Carolina Commerce Park in Haw River which has several businesses and distribution centers. It was noted that some employees were using uber/lift to get to/from work and did not realize transportation through ACTA was an available option. Company representatives welcomed the information and would share the flyers with their employees. Flyers were also shared for PART's Van Pool options for the area. An inquiry was made regarding ACTA's ability to extend hours/days since some employees did not go to work until 7:00pm and currently ACTA's last pick up/drop off is 5:00/5:15p. Peter stated it would be investigated as part of the planning processes to see if it would be cost-effective to extend our hours/days of operation.
- LINK Transit is currently operating every 90 minutes. They are proposing to adjust routes, in which the routes would be shortened to every 60 minutes. However, the Orange Route which goes to the Court House, ACC, Mebane and proposed plans to include Commerce Park would be longer – extending to every 2 hours. Justin Snyder, with ACC indicated 2 hours on a route, is too long for a student to be on a bus. ACTA is already providing connecting services the Orange Route's territory; therefore, a proposal is being made for ACTA to serve these stops with improved services as the area is not recommended for fixed route services. This will help LINK focus on the other routes in the Burlington area that can shift to 60-minute routes.
- Catherine Walker, ACTA's HR/Accountant stated Orange and Alamance Transportation are collaborating on connecting services between Mebane, Hillsborough and Durham Tech. A ConCPT Grant has been submitted for each agency to receive \$200,000 for the project. Orange County Public Transportation introduced the the project – Catherine and Peter met with an OCPT representative and worked together to identify transfer locations. The grant has been submitted, will be covered at 100% and the route has the potential to start as early as this summer, but more realistically starting in September. NCDOT has expressed how pleased they are that two agencies were able to co-op together so quickly.
- Catherine has been busy with different outreach programs, promoting ACTA and especially Microtransit. She has posted on City of Graham and Mebane's Facebook pages regarding Microtransit. ACTA was present at Graham's Touch-A-Truck even in March where one of our drivers helped kids (and adults) ride the lift on the van and explore the inside. ACTA will also have a booth at the upcoming Family Caregiver & Senior Resource Fair. There was also a newsletter, *Mebane News*, by Colin Cannell which highlighted ACTA's Microtransit service. Overall, the publicity ACTA has received recently has been positive and we hope it continues.
- Andy Reichl, ACTA's Operations Manager, reported the new 12-passenger van is in service. Two new drivers have completed training and are now transporting residents. Four buses are scheduled to arrive mid-to-late May, and 5 more buses are expected in late June. The buses which are being replaced are sold through Govdeals.com. ACTA has received approval to add 6 additional vehicles to our fleet. By the end of the year, it is possible to have 2/3 of ACTA's buses replaced.
- Barbara Clayton with Alamance Elder Care mentioned they have residents picking up supplies at their location, which ACTA provides transportation. She asked if it would be possible for drivers to wait, since they are only in the building for a few minutes. Michelle, with ACTA stated she tries to book the person with the same driver, asking the driver to wait. Unfortunately, there are times when the system will book someone in-between, especially if it is a short trip since Alamance Elder Care is in Graham and Microtransit operates in Graham. Andy mentioned it would be nice to have a packet to give to people when he goes to their homes about Alamance Elder Care and other services offered to residents. Catherine said it would be a good idea for

Andy to join the next PTRC meeting and ask for flyers/information from the group, since they have a lot of resources and knowledge.

- David Morris, with PART, stated they have 5 new Van Pool Vehicles, Toyota Sienna, which should get 36 miles/gallon which helps considering the price of gas. One of the Van Pools will be in Alamance County. PART also went through their Triannual Review and had ZERO deficiencies – which is the 3rd time in a row – congratulations PART!

The next Transportation Advisory Board meeting is scheduled for Thursday, August 13, 2026.

A motion was made to adjourn by David Morris and seconded by Justin Snyder.

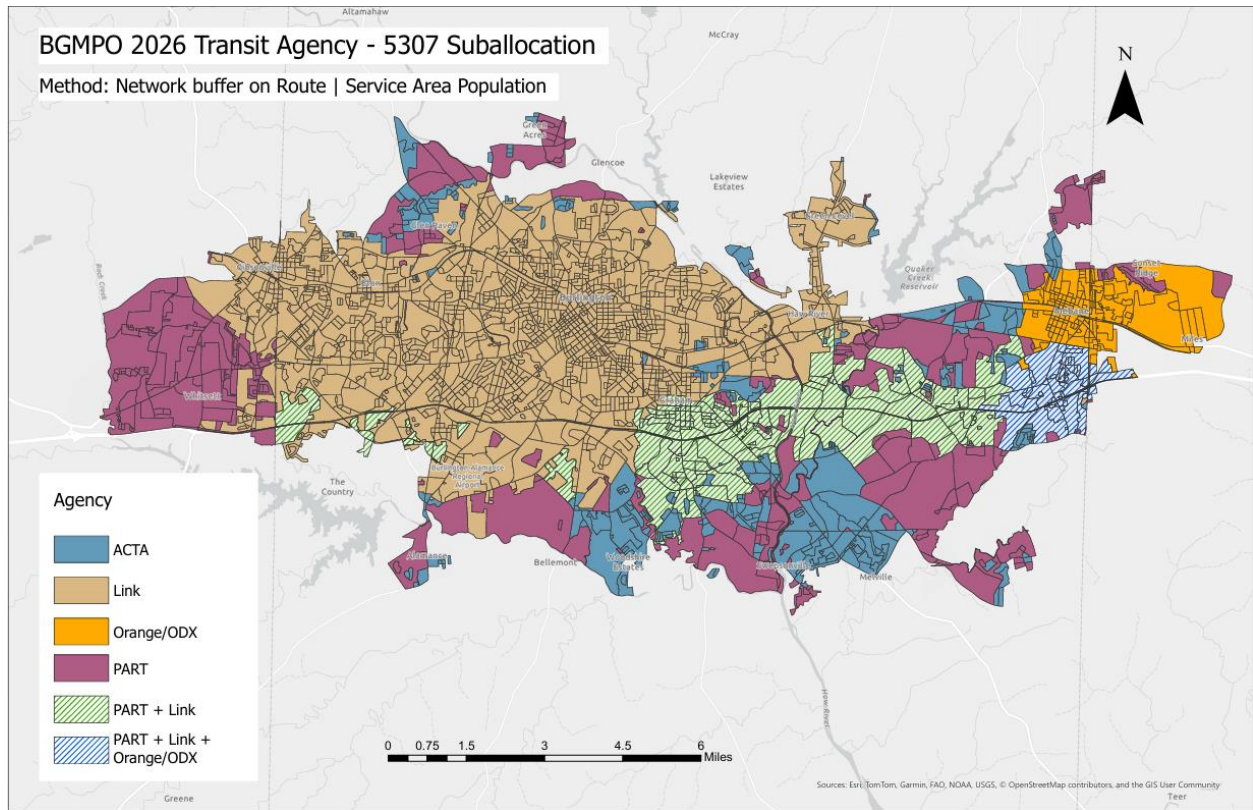
Respectfully submitted,

Michelle Jacobo

Michelle Jacobo (05/14/2026)

BGMPO 2026 Transit Agency - 5307 Suballocation

Method: Network buffer on Route | Service Area Population



ACTA MICROTRANSIT ZONE EXPANSION DRAFT

