

# ALAMANCE COUNTY TRANSPORTATION ADVISORY BOARD MEETING

05/14/2026 12:00 Noon

## AGENDA

Join in person or by: Microsoft Team (link to be provided by Michelle)

- 1) WELCOME – Introduction new member
- 2) Review and Approval of 2/12/26 TAB Meeting Minutes
- 3) ACTA Updates – Peter Murphy
  - Municipal Funding
  - Micro-transit
  - Transit Planning – Graham, County Offices, ACC
- 4) ACTA Outreach – Catherine Walker
  - Orange – Alamance County Cooperative ConCPT Grant
  - Website / Social Media
  - Public Outreach
- 5) ACTA – Operations – Andrew Reichl
- 6) TAB Committee “Round the Table” Discussions
  - Any unmet needs for public transportation
  - Any improvements to public transportation that should be reviewed by the ACTA Board
  - Feedback from the community regarding ACTA services
  - Population segments transportation needs (veterans, others).
  - Transit Agencies - Coordination efforts
  - Promoting the use of public transportation
- 7) Next Meeting: Thursday, August 13, 2026
- 8) Adjournment

# ALAMANCE COUNTY TRANSPORTATION AUTHORITY

## TRANSPORTATION ADVISORY BOARD MEETING – MINUTES 02/12/2026

The ACTA Transportation Advisory Board met Thursday, February 12, 2026, at 12 noon in person and by teleconference. Those in attendance were:

Tony Foriest – General Public	Jamie Hatfield – Alam Co. Soc Serv
Michelle Jacobo – ACTA	David Morris – PART
Peter Murphy – ACTA	Vickie Payne – Vocational Rehab
Andy Reichl – ACTA	Ruth Pruitt – Vocational Rehab
Catherine Walker – ACTA	Justin Snyder – ACC
Barbara Clayton – Alamance Elder Care	

Those unable to attend: Brittany Bradsher – Kernodle Senior Center  
Patrick Harman – Hayden-Harman Foundation

The meeting was called to order by Peter Murphy. The TAB meeting on November 13, 2025, was canceled due to not having a quorum. The minutes from September 18, 2025, meeting were approved by motion introduced by Tony Foriest and seconded by Justin Snyder. The motion passed unanimously. Barbara Clayton was introduced as the newest member of ACTA's Transportation Advisory Board. Barbara is the Executive Director of Alamance Elder Care. Alamance Elder Care is vital part of our community and among other services helps residents by giving out essential supplies during the 3<sup>rd</sup> week of each month. The Board welcomed its new member.

Executive Director Peter Murphy provided the following ACTA highlights:

- Operational Metrics - Trip Volume is trending upward following normal winter patterns with customary volume decreases in November and throughout the winter months due to school being out & people not going out as much because of the weather. The number of trips per day has increased to 350-400, with the software implementation and drivers adjusting to the new software.
- Microtransit Update – on October 1<sup>st</sup>, Microtransit same-day services in the county, began in Graham/Haw River areas. Residents register using the APP from the playstore and are able to book trips like an Uber service. Riders generally have a 15-minute time-frame for most pickups and travel anywhere in the Graham area and key destinations including Walmart on Graham Hopedale Road and ACC Dillingham Center to connect with LINK Transit. Mebane Microtransit zone was added to the service on January 1, 2026. Currently, there is no cost for Microtransit as ACTA is still working through the logistics to collect for this premium service.
- Following over a year of service, the fixed route in Southern Alamance was reviewed compared to the improved demand-response services. Effective January 2026, the bus stops were transitioned to Micro-transit and subscription service for residents in the southern part of the county. Residents are able to use the APP from the playstore to receive Uber-like services from the bus stops or book directly in advance for subscription services.
- ACTA's vans/buses are currently receiving a new look with the updated logo. The design has more of an updated look and replaces the original logo which had been used for the past 20+ years.
- With recommendations from the Transportation Advisory Board, ACTA's Board of Trustees voted to remain fare-free through December 31, 2026. Although Microtransit started as fare-free, a fee of \$2.00/trip in-zone and \$5.00/trip from zone-to-zone will be charged beginning in March.

- Catherine Walker, ACTA's HR/Accountant stated ACTA was present at ACC Main Campus in Graham November 19, 2025 and also in attendance at the ACC Dillingham Campus. ACTA will be presenting Microtransit to seniors at Mebane Recreation Center on Tuesday, February 24, 2026. ACTA's presence will also be at the Touch-A-Truck event in Graham, where kids (and adults) are able to see inside one of the buses & also ride the lift that is used by Alamance County residents. Discussion was had regarding organizations that would welcome flyers from ACTA regarding Microtransit and transportation in general such as libraries or men/women's clubs. Catherine also mentioned ACTA's website has been updated with the Microtransit service.
- Andy Reichl, ACTA's Operations Manager, reported ACTA has a new 12-passenger van which would be ready for service beginning Monday, February 16, 2026. New buses are due to be delivered in April – three 20-foot buses and one 25-foot bus. February is ACTA's annual performance review for all drivers –ACTA's training instructor rides with each driver, making sure they are following ACTA's protocol regarding loading/unloading passengers and driving in general. ACTA's 4 new drivers completed training and are on the road servicing Alamance County residents. At this time, ACTA is transporting 2.3 people/hour compared to last year at 1.7 people/hour. That is quite an increase with approximately 50-60 people/day added to the number of people ACTA transports in a day.
- Orange County Public Transportation is proposing a new Pilot Service from Hillsborough Hospital to Mebane, possibly running the service mid-day. Alamance County Residents would be able to connect with Orange County Transportation to make appointments in Hillsborough, including UNC Hospital in Hillsborough. They are planning to begin this service in the spring, and it would be 1 year of fare-free rides. If approved, funding for this service would come from Orange County.
- David Morris, with PART, stated they slightly expanded their Microtransit territory around the airport area, increasing passengers' ability to connect with other transit services. Additional discussion followed regarding expanded Microtransit zones and connecting with other services.

The next Transportation Advisory Board meeting is scheduled for Thursday, May 14, 2026.

A motion was made to adjourn by David Morris and seconded by Tony Foriest.

Respectfully submitted,

*Michelle Jacobo*

Michelle Jacobo (12/12/2026)