

ALAMANCE COUNTY TRANSPORTATION ADVISORY BOARD MEETING

02/12/2026 12:00 Noon

AGENDA

Join in person or by: Microsoft Team (link to be provided by Michelle)

- 1) WELCOME – Introduction new member
- 2) Review and Approval of 9/18/25 TAB Meeting Minutes (11/13/25 Meeting cancelled)
- 3) ACTA Updates – Peter Murphy
 - Micro-transit
 - 5307 Funding Maps
 - Rider Fares – Currently Suspended Through 12/31/2026
- 4) ACTA Outreach – Catherine Walker
 - Website
 - Public Outreach
- 5) ACTA – Operations – Andrew Reichl
- 6) Orange County Fixed Route Updates – Peter Murphy
- 7) TAB Committee “Round the Table” Discussions
 - Any unmet needs for public transportation
 - Any improvements to public transportation that should be reviewed by the ACTA Board
 - Feedback from the community regarding ACTA services
 - Population segments transportation needs (veterans, others).
 - Transit Agencies - Coordination efforts
 - Promoting the use of public transportation
- 8) 2026 Meeting Dates
- 9) Next Meeting: Thursday, May 14, 2026
- 10) Adjournment

ALAMANCE COUNTY TRANSPORTATION AUTHORITY

TRANSPORTATION ADVISORY BOARD MEETING – MINUTES 09/18/2025

The ACTA Transportation Advisory Board met Thursday, September 18, 2025, at 12 noon in person and by teleconference. Those in attendance were:

Tony Foriest – General Public
Michelle Jacobo – ACTA
Peter Murphy – ACTA
Andy Reichl – ACTA
Catherine Walker – ACTA

Jamie Hatfield – Alam Co. Soc Serv
David Morris – PART
Vickie Payne – Vocational Rehab
Ruth Pruitt – Vocational Rehab

Those unable to attend: Brittany Bradsher – Kernodle Senior Center
Patrick Harman – Hayden-Harman Foundation
Justin Snyder – ACC

The meeting was called to order by Peter Murphy. The minutes from May 8, 2025 meeting were approved by motion introduced by David Morris and seconded by Ruth Pruitt. The motion passed unanimously.

Executive Director Peter Murphy provided the following ACTA highlights:

- Operational Metrics - Trip Volume – by end of the fiscal year, ACTA volume level had increased 13% over the previous year. Passenger count and miles have both increased as well. The number of passengers per hour has also increased, meaning ACTA is becoming more efficient in moving riders throughout Alamance County.
- Medicaid Update – Direct Medicaid (DSS) trips have decreased as expected, with trips being shifted to Brokers from 2024 to 2025.
- In a 2024 – 2025 comparison cost per trip, it is noted that the cost per trip had decreased by approximately \$1.00 – transporting more people with the same amount of buses. National Transit Database reporting shows that ACTA is remaining stable and growing.
- New Software – ACTA has installed new dispatch software, Ecolane to increase efficiency and implement Microtransit same-day services. Office staff spent two weeks training and implementing the new system and it went into effect on Tuesday, September 16th. Phone calls are now automated for next day, letting riders know when their vehicle will arrive and for also giving them the opportunity to cancel if needed. It also has capability of calling riders in “real time” to let them know their driver is 15 minutes away. Ecolane also reconfigures rides to make them more efficient – in the first days ACTA went from 1.7 passengers per hour to 2.1 per hour.
- Microtransit Update – beginning October 1st, ACTA will start Microtransit (same day) services in the county, beginning with Graham/Haw River. Buses will be dispatched with new software, which was implemented this month. Riders will have a 15-minute time-frame for most pickups and will be able to go anywhere in the Graham area and key destinations including Walmart on Graham Hopedale Road and ACC Dillingham Center to connect with LINK transit. The cost will be \$2.00 per trip. Beginning January 1, 2026, a Mebane Microtransit zone will be added. Multizone riders will be able to go between Graham and Mebane for \$5.00/trip. Residents can download an ACTA smartphone app from the playstore to register and book rides. Initially, the app directs residents to contact ACTA in order to register for Microtransit. ACTA Director, Peter Murphy presented to the Town of Haw River, the City of Graham’s and the Alamance County Commissioners at their meeting to give more information about Microtransit. On October 3rd, there will be a ribbon cutting ceremony at the Graham square introducing Microtransit, with a reception at ACTA afterwards.

- ACTA will remain fare-free through December 31, 2025. Microtransit will be charged as stated above.
- A new logo was introduced for ACTA's vans/buses. The design has more of an updated look and feel.
- Catherine Walker, ACTA's HR/Accountant stated ACTA will be attending Graham's Fall Festival on September 27th from 10am - 4pm. Information will be distributed about Microtransit. ACTA will also be at Kernodle Senior Center on October 17th letting seniors know about our services. A more in-depth discussion was had, brainstorming on different ways to advertise Microtransit – ie. Community Council spreading the word to other non-profit organizations and potentially doing a presentation for the Chamber of Commerce.
- Andy Reichl, ACTA's Operations Manager, reported ACTA has a new 15-passenger van and another van is due for replacement, which will be replaced with another 15-passenger van. In the next fiscal year there will be five 20-foot minibuses ordered. Bike racks have been ordered for the fixed routes and will hopefully be installed within the next year. A new driver training class will begin on September 29th, with 4 new drivers starting. ACTA will also have annual training on Tuesday, November 11th for all drivers. The office and operations will be closed that day.
- David Morris, with PART, stated they have four more van pools, which gives them a total of 36 van pools. Microtransit is starting in and around Greensboro airport. There is already a fixed-route in place – this will provide a better service so riders will not have to go to a bus stop.
- Jamie Hatfield from DSS, reported they are waiting to see what changes will take place at the Federal level. There does not seem to be any changes in transportation. With holidays approaching, there is always the juggle of making changes in clients' trips, especially dialysis clients. With so many Medicaid going to Brokers, DSS has started booking trips within the same month (instead of a month ahead) to keep from having issues when riders switch insurance companies. UnitedHealthcare (a Medicaid insurance thru Broker) will be changing from ModivCare to MTM beginning January 1st.

The next Transportation Advisory Board meeting is scheduled for Thursday, November 13, 2025.

A motion was made to adjourn by David Morris and seconded by Tony Foriest.

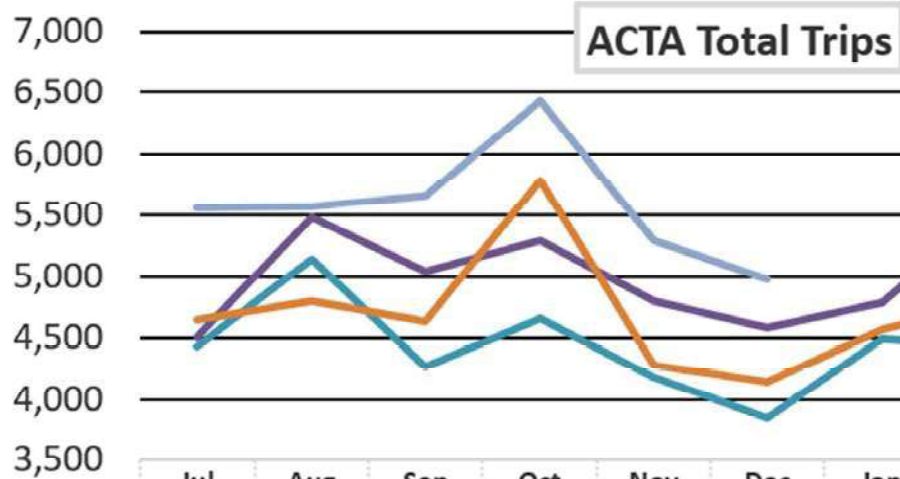
Respectfully submitted,

Michelle Jacobo

Michelle Jacobo (09/18/2025)

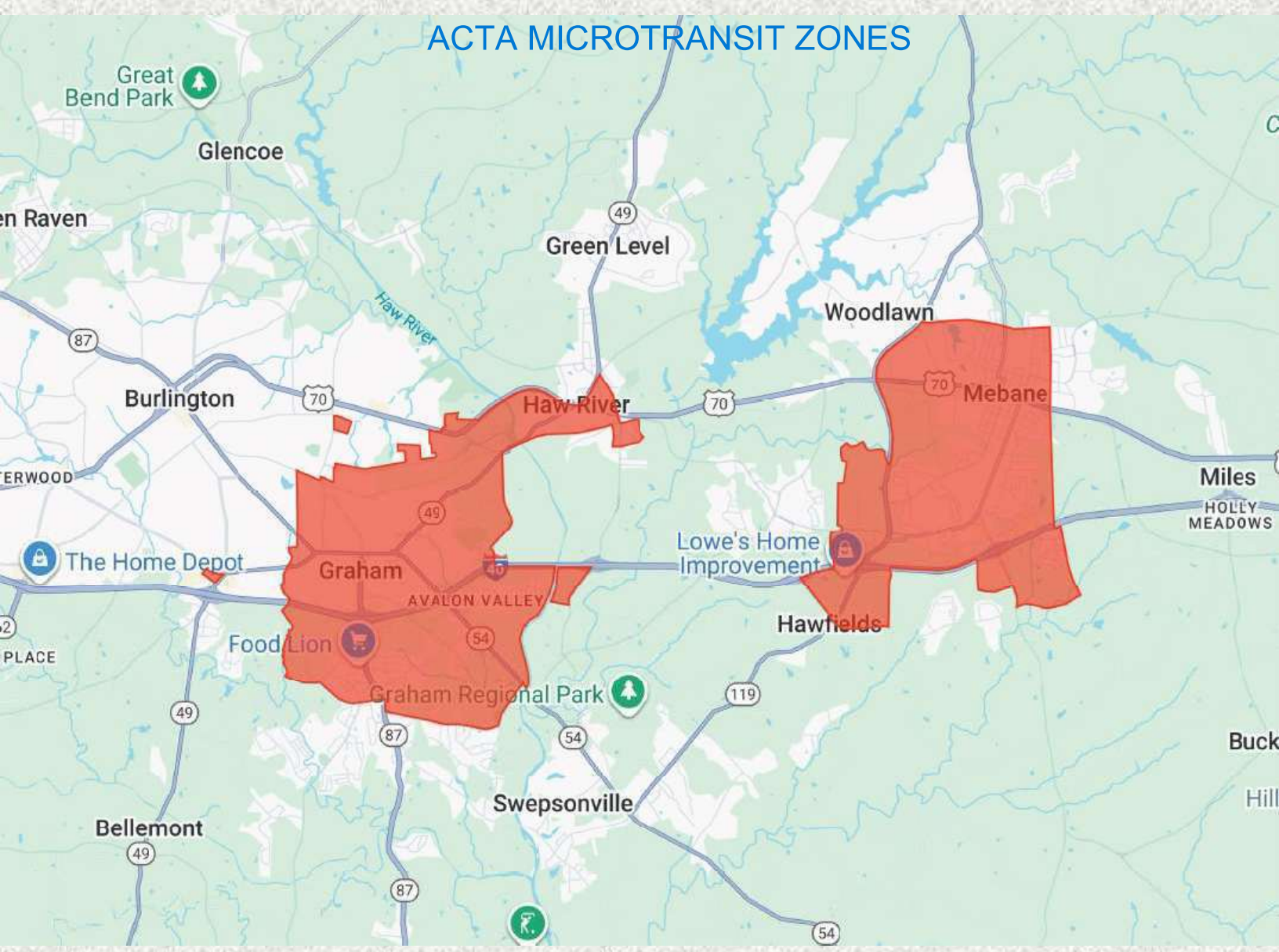
ACTA Trips by Month

July 2022 – Dec 2025



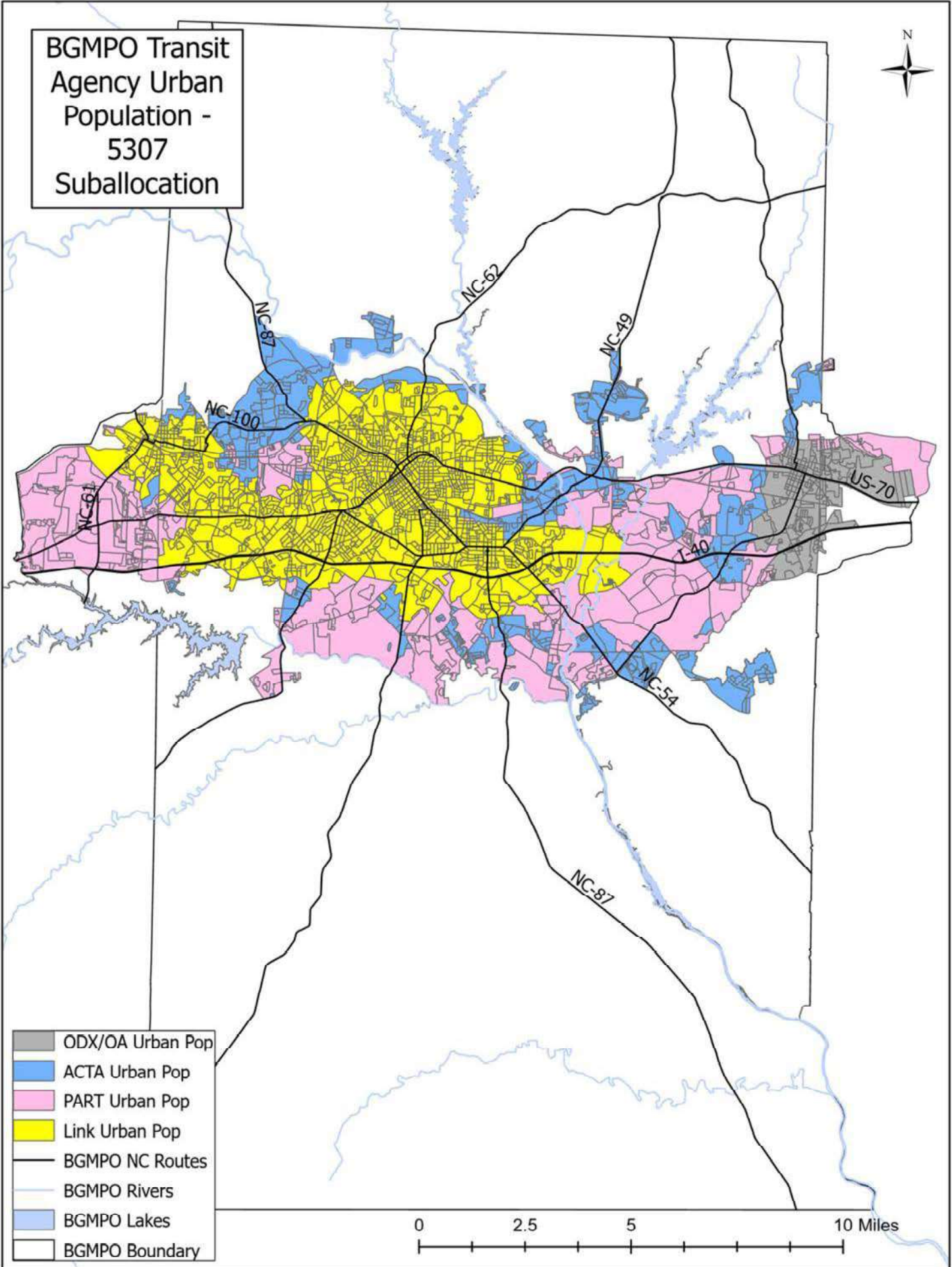
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
2022-2023	4,513	5,486	5,036	5,291	4,803	4,583	4,785	5,572	6,138	5,001	5,017	4,876
2023-2024	4,435	5,139	4,275	4,659	4,176	3,853	4,496	4,433	4,262	4,594	4,578	4,217
2024-2025	4,653	4,796	4,639	5,785	4,288	4,145	4,569	4,795	5,757	5,635	5,653	5,297
2025-2026	5,565	5,576	5,667	6,438	5,293	4,976						

ACTA MICROTRANSIT ZONES





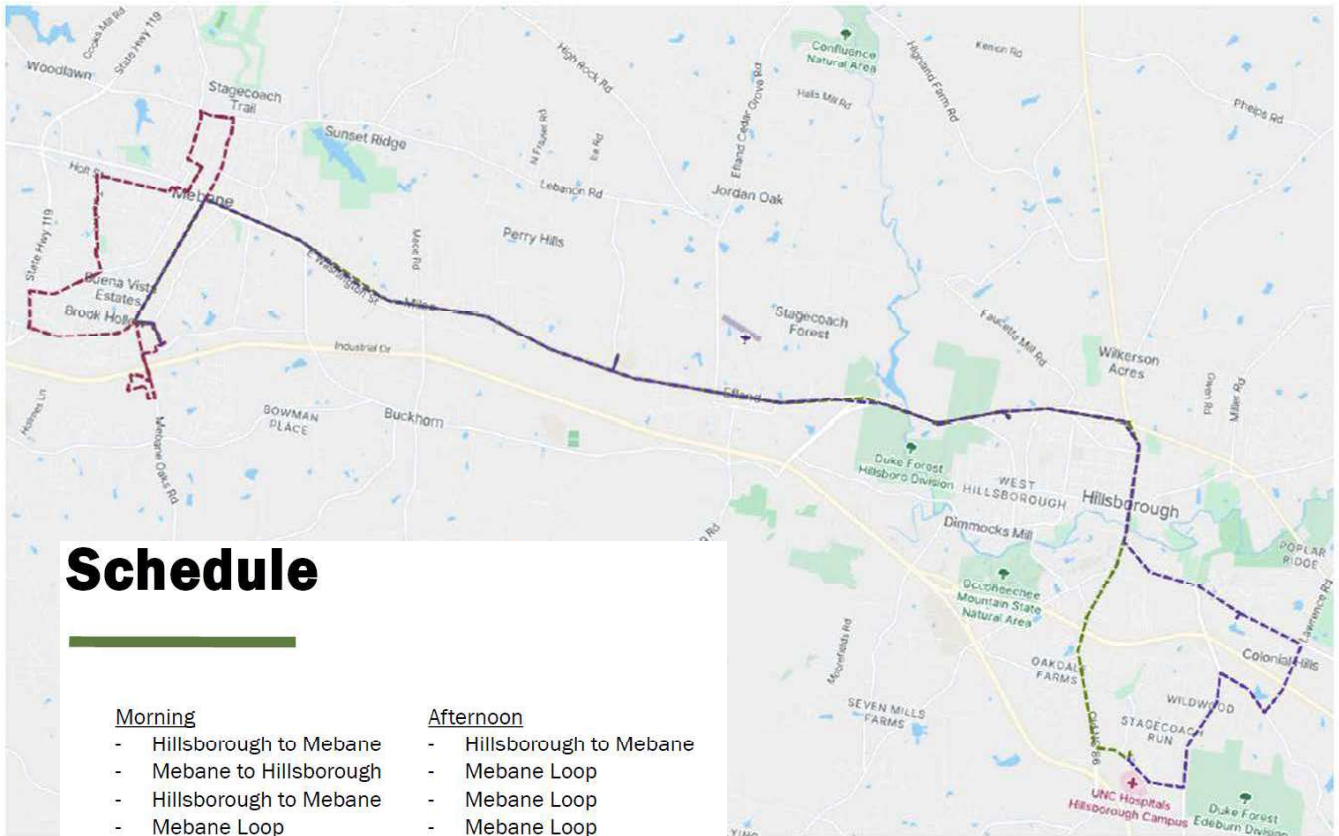
BGMPO Transit Agency Urban Population - 5307 Suballocation



- ODX/OA Urban Pop
- ACTA Urban Pop
- PART Urban Pop
- Link Urban Pop
- BGMPO NC Routes
- BGMPO Rivers
- BGMPO Lakes
- BGMPO Boundary

0 2.5 5 10 Miles

ORANGE COUNTY PUBLIC TRANSIT PILOT



Schedule

Morning

- Hillsborough to Mebane
- Mebane to Hillsborough
- Hillsborough to Mebane
- Mebane Loop
- Mebane Loop
- Mebane Loop
- Mebane Loop
- Mebane Loop
- Mebane to Hillsborough

Afternoon

- Hillsborough to Mebane
- Mebane Loop
- Mebane Loop
- Mebane Loop
- Mebane Loop
- Mebane to Hillsborough
- Hillsborough to Mebane
- Mebane to Hillsborough

ACTA

TRANSPORTATION ADVISORY BOARD MEETING DATES CY 2026

12:00 PM

ALAMANCE COUNTY TRANSPORTATION AUTHORITY

128 ELECTRIC AVENUE

BURLINGTON, NC 27215

THURSDAY	FEBRUARY 12, 2026
THURSDAY	MAY 14, 2026
THURSDAY	AUGUST 13, 2026
THURSDAY	NOVEMBER 12, 2026